

Installation Instructions

US Patent NO. 9,441,625

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BEFORE YOU START!

GET CUSTOMER WI-FI DETAILS

- Network name (SSID)
- Password
- Must ONLY be characters A-Z a-z 0-9 !@#\$%^&*()

TEST WI-FI SIGNAL

At sump pit, connect your mobile device to home network

Once connected, launch Speedtest App

Verify BOTH DOWNLOAD speed and UPLOAD speed are greater than 3.0 Mbps

DOWNLOAD & INSTALL
SPEEDTEST APP
ANDImage: Comparison of the second secon

A DEDICATED OUTLET IS NECESSARY FOR EACH PRIMARY PUMP INSTALLED.

If only one primary pump, outlet must be duplex.

Confirm Home Network Connection

Without internet connection, Basement Defender[™] CANNOT communicate with server.



Open 'Speedtest' (Ookla shown)



App will perform internet upload speed test



Confirm Download and Upload speeds are above 3.0 Mbps

Components

- Basement Defender[™] device
- Basement Defender[™] charger
- Basement Defender[™] float
- Battery harness
- Temp/Humidity cable
- AC power cables
- Clamps



THE DEVICE



MOUNT COMPONENTS

Mount the Basement Defender[™] Device



Ideal position

- On discharge line
- 4' 6' above floor

Alternate position

- On wall within 4' of basin
- 4' 6' above floor

Mount the BD Battery Charger



Place at least 6" below the Basement Defender[™] device

DO NOT PLUG IN YET

Connect Temp/Humidity Sensor

Connect sensor wire to Basement Defender device

Place sensor end in basement area to monitor



NOTE:

After powering unit, it can take up to 10 minutes for Temp/Humidity light on monitor to turn green. It will show red if temperature or humidity are out of range or if sensor is not connected.



POWER UP

Power the Basement Defender™ Device



Plug the power cords into device

Plug cords into electrical outlet

NOTE:

A dedicated circuit is required for each primary pump.

If only one primary pump, a duplex outlet is needed.



Connect High Primary

Plug a primary pump into the HIGH PRIMARY outlet Ο

If using a pump with integrated float then "Tie-Up" the float.

Zoeller N98

This pump will be auto-tested daily.



Connect BD High Primary Float



Connect Low Primary (optional)



Connect Battery Backup Pump

- Plug in the Backup Harness (2077-207) into Basement Defender[™] Device
- Plug BU Pump 1 connector into the UltraSump connector

Note: Harness is just like the regular UltraSump harness





Connect Battery Backup Pump

Plug BD Battery Charger into Charger 1 outlet on BD box

Connect Charger Harness (2077-206) into Charger 1 connector



Connect BD Charger

Connect Charger Harness into Battery Charger Connector

Connect the battery cable to the battery's positive and negative terminals

Plug Battery harness into Battery 1 connector



TEACH THE SYSTEM

Teach the System

- Manually lift each pump float to engage. Hold for 3 seconds.
- Begin with the lowest float and end with the highest:
 - Low Primary
 - High Primary
 - Backup

DO NOT use TEST button

It will not test pumps without external float.



WIRELESS CONNECTIVITY

How it Works

1. Connect Mobile Device to Basement Defender[™]



2. Connect Mobile Device to Home Network



3. Basement Defender[™] & Home Network





Enter Device Serial Number







Enter Device Serial Number & MAC Address

Open AP Mode on Device



PRESS & HOLD 10 Seconds

1 beep

pause....wait

2 quick beeps

Let go!



Confirm Pairing Mode



Basement DefenderTM device is now in Discovery Mode and ready to be connected to mobile device





Select to connect to home wireless router and internet.

> Choose the your WiFi network. Touch Join. Enter the correct Password exactly!

Connect to Wireless Router (WiFi)



This is confirmation you ENTERED information Make sure you enter the CORRECT information (you will get the same message if information is incorrect)

Confirm Proper Connection



View System Data

While in AP Mode, three steps to see test data.





Verizon Wireless		741 (3) (6)
4:29 -7		
< Low Primary		
Current Pump Fault	:	No Error
Total Starts	:	000039
Last Start	÷	May 20 2019 3:29pm
Last Pump Runtime	÷	0010.2 Sec
Total Pump Runtime	:	0000692.5 Sec
Avg Motor Current of Last Runtime	+	10.1 Amps
Min Current	:	09.7 Amps
Max Current	÷	10.4 Amps
Last Time Pump Failed	:	Jan 25 2019 10:54am
Total Pump Faults	:	000005

View System Data

While in
pairing mode,
three steps to
see test data.





Verizon Wireless		748
4:31 🕫		.ı∥ † ■)
K Backup Pump2		
Current Pump Fault	:	No Error
Total Starts		000000
Last Start	:	None
Last Pump Runtime	:	0000.0 Sec
Total Pump Runtime	•	0000000.0 Sec
Avg Motor Current of Last Runtime		00.0 Amps
Min Current	:	25.5 Amps
Max Current	:	00.0 Amps
Last Time Pump Failed	:	None
Total Pump Faults		000000

Exit AP Mode - FINAL STEP



System will automatically exit pairing mode after 30 minutes

SUCCESS!!



Press the TEST Button again until you hear 1 beep. All lights should be GREEN! If the COMM light is red you most likely do not have the correct WiFi password.

CUSTOMER REGISTRATION

After the device is paired to the customer's WiFi network, an registration email will be automatically send to the registered email to set a password and register for a subscription plan.

The customer will not get text alerts without a plan, with a registered by a credit card.

We recommend the installer offers to help the customer sign up for a plan.

The subscription is not necessary for the Basement Defender to operate as a charging system and auto alarm if something fails. It also stores the Data for the Installer's reference.



Made In America!

For more information go to: www.support.basementdefender.com 883 379 2768 info@basementdefender.com

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